

AOPA | Air Safety Institute
eFIRC Help:
**Turning off Web Browser
Pop-up Blockers for IACRA**

Google Chrome

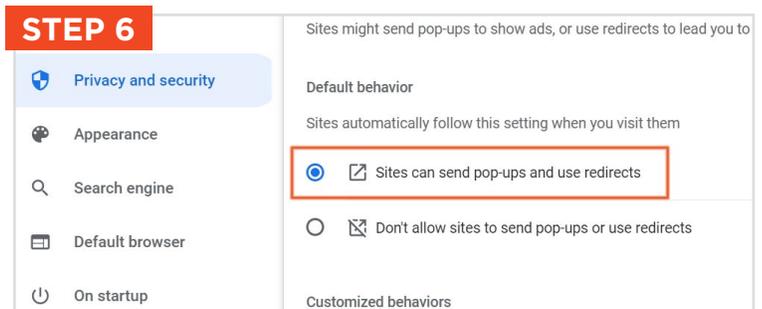
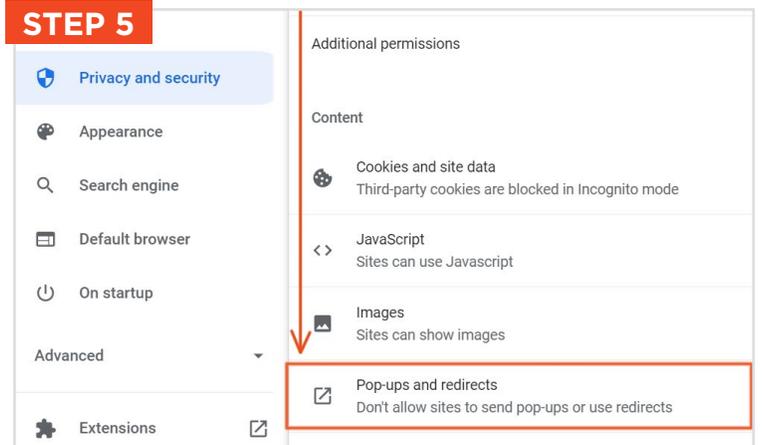
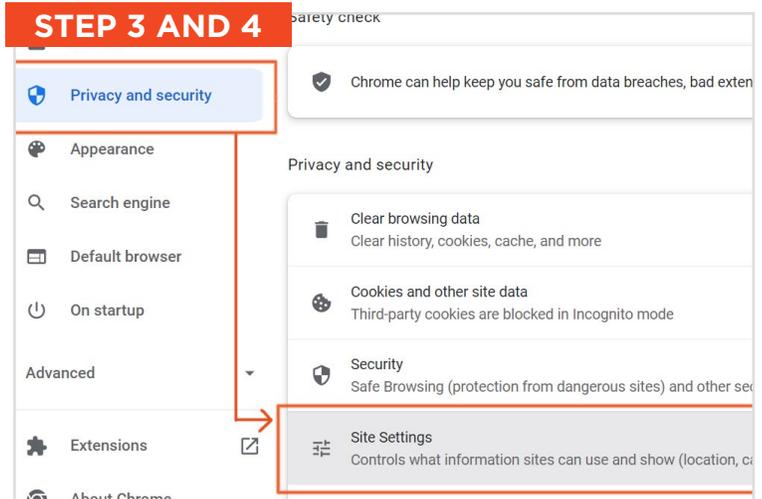
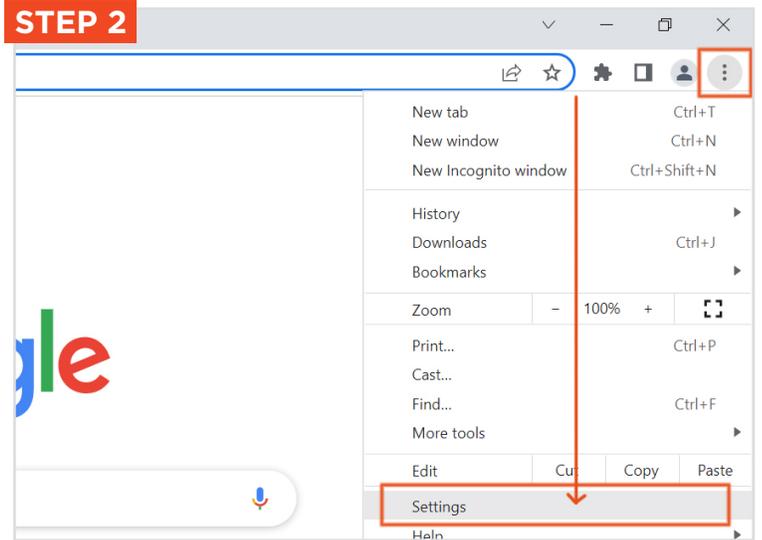
For the PC

A *Pop-up Blocker* stops or limits pop-ups on sites that you visit in your web browser. On the IACRA website, the CFI renewal submission form has **several pop ups that are required to be reviewed/checked** to complete the process.

To make sure you do not miss any important steps in the online form submission. Turn off your browser's pop-up blocker **before** you begin the online renewal form process in IACRA.

TO TURN POP-UP BLOCKERS OFF:

1. Launch the Chrome browser on your PC.
2. **Click on the three vertical dots** at the top-right, then **select "Settings"** from the drop down menu.
3. **Select "Privacy and Security"** from the menu on the left side of the panel.
4. Scroll down a bit more in the right section of the panel and **select "Site Settings."**
5. Scroll all the way down the page, under the Content header and **click "Pop-ups and Redirects."**
6. **Select the option for "Sites can send pop-ups and use redirects"** to turn off the pop-up blocker feature within the browser.
7. **Visit [IACRA.FAA.gov](https://www.iacra.faa.gov)** and complete your submission.
8. Repeat steps 1-5, **after you have completed your IACRA process**, but select "Don't allow sites to send pop-ups or use redirects" to turn Chrome's Pop-up Blocker function back on.



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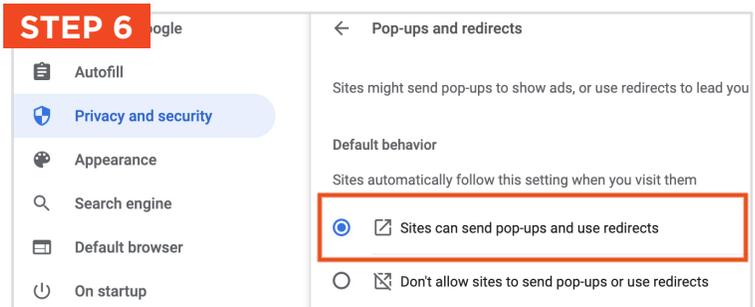
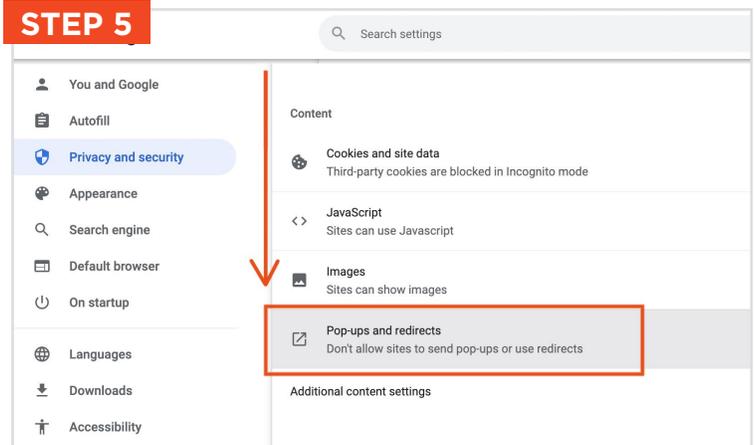
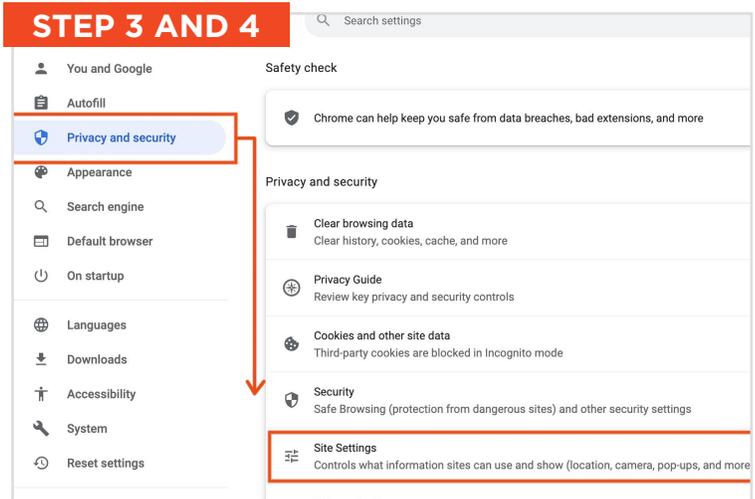
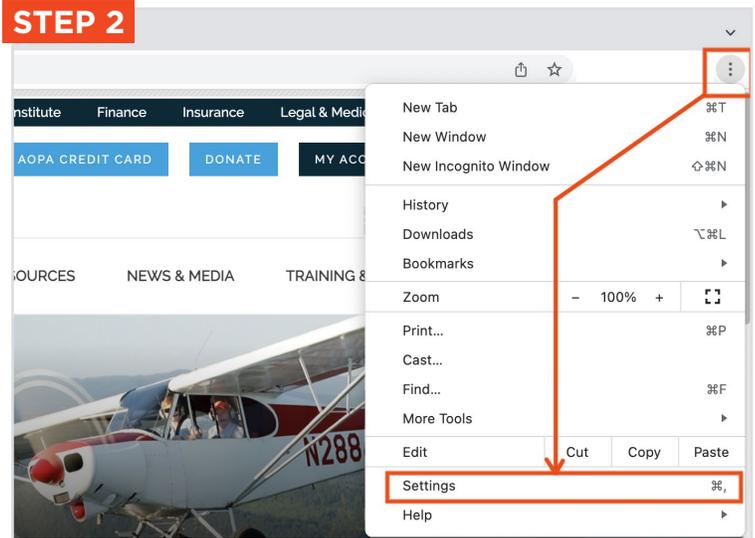
For the Mac

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To make sure you do not miss any important steps in the online form submission. Turn off your browser's pop-up blocker **before** you begin the online renewal form process in IACRA.

TO TURN POP-UP BLOCKERS OFF:

1. Launch the Chrome browser on your Mac.
2. **Click on the three vertical dots** at the top-right of the window, then **select "Settings"** from the drop down menu.
3. **Select "Privacy and Security"** from the left side menu of the panel.
4. Scroll down a bit more in the right side of the panel and **select "Site Settings."**
5. Scroll all the way down the page, under the "Content" header and **click "Pop-ups and Redirects."**
6. **Select the option for "Sites can send pop-ups and use redirects"** to turn off the pop-up blocker feature.
7. **Visit [IACRA.FAA.gov](https://www.faa.gov)** and complete your submission.
8. Repeat steps 1-5, **after you have completed your IACRA process**, but select "Don't allow sites to send pop-ups or use redirects" to turn Chrome's Pop-up Blocker function back on.



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Google Chrome

For Apple OS iPad

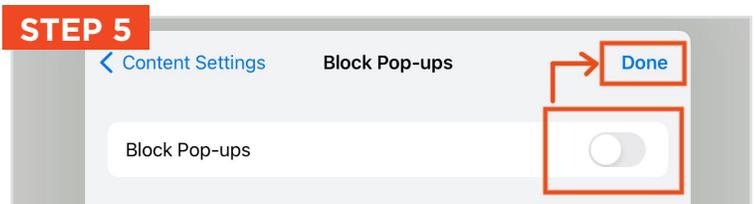
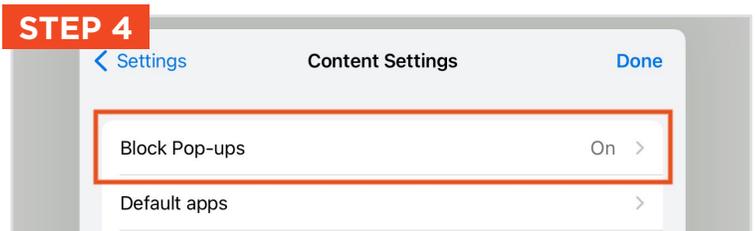
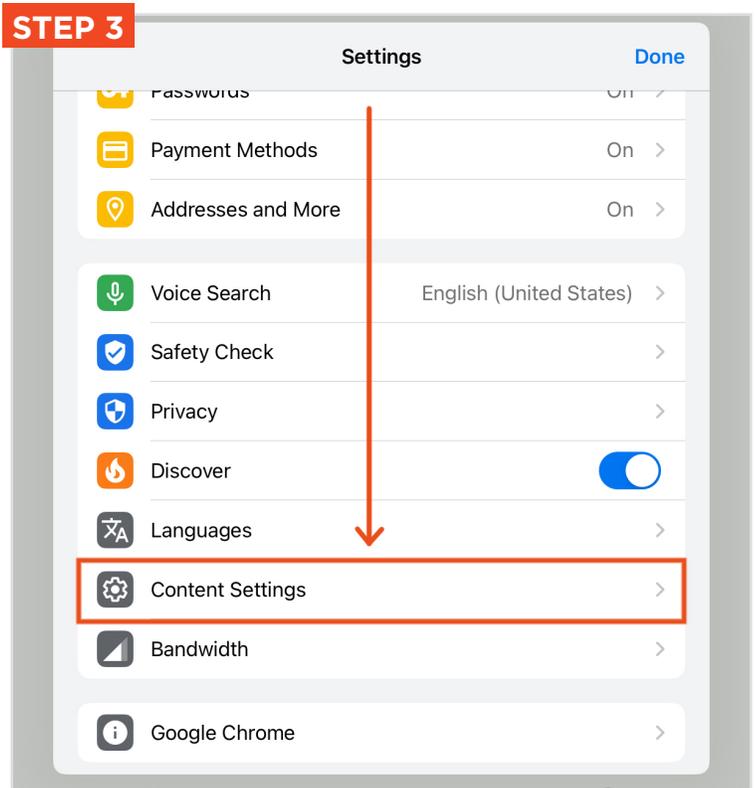
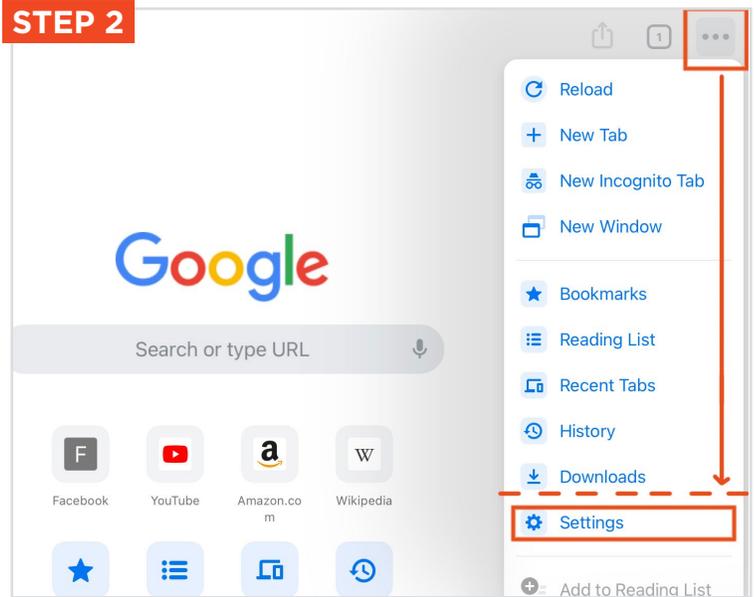
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To make sure you do not miss any important steps in the online form submission. Turn off your browser's pop-up blocker **before** you begin the online renewal form process in IACRA.

TO TURN POP-UP BLOCKERS OFF:

1. Open Google Chrome browser.
2. **Click on the three dots (•••)** at the top-right. Scroll down in the drop down menu and **select "Settings."** Note the entire menu is not visible on screen by default, you will need to scroll down below "downloads."
3. Scroll down in the settings menu, **select "Content Settings"** with the gear icon.
4. **Click "Block Pop-ups."**
5. Click the **toggle button to off** for the **"Block Pop-ups."** When it is gray pop-ups are allowed. **Click "Done"** in the top right of the panel.
6. **Visit [IACRA.FAA.gov](https://www.faa.gov/iacra)** and complete your renewal application.
7. Repeat steps 1-5, **after you have completed your IACRA process** to turn your Pop-up Blocker back on, click the toggle to turn it back on (blue).

Note: iPhones are not recommended for use with the IACRA site. As the site has not been optimized for mobile devices and content will be cut off and easily missed.



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Google Chrome

For an Android Tablet

A *Pop-up Blocker* stops or limits pop-ups on sites that you visit in your web browser. On the IACRA website, the CFI renewal submission form has **several pop ups that are required to be reviewed/checked** to complete the process.

To make sure you do not miss any important steps in the online form submission. Turn off your browser's pop-up blocker **before** you begin the online renewal form process in IACRA.

TO TURN POP-UP BLOCKERS OFF:

1. Open Google Chrome browser.
2. **Click the Menu icon, 3 vertical dots** at the top-right of the browser menu.
3. Scroll down to the bottom the menu under "advanced," and **select "Site Settings."**
4. Scroll down and **click the "Pop-ups"** menu item.
5. Click the **toggle to off for the "Blocked (recommended)"** so that it is gray. This will allow pop-ups.
6. **Visit [IACRA.FAA.gov](https://www.faa.gov/iacra)** and complete your renewal application.
7. Repeat steps 1-5, **after you have completed your IACRA process** to turn your Pop-up Blocker back on, click the toggle to turn it back on (blue).

Note: Smart Phones are not recommended for use with the IACRA site. As the site has not been optimized for mobile devices and content will be cut off and easily missed.

