Google Chrome
For the PC

Pop-up Blocker blocks or limits pop-ups on sites that you visit. The IACRA CFI renewal process has several pop-ups that need to be seen to complete the process.

To make sure you do not miss any important portions of the form, turn off your pop-up blocker before you begin the process.

To turn Pop-up Blocker Off

1. Open Google Chrome browser.
2. In the top-right corner of Chrome, click the Menu icon, 3 horizontal bars.
3. Select Settings
4. Scroll down to the bottom of the page, click Show advanced settings.
5. Scroll down the page, in the “Privacy” section, click the Content settings button.
6. Scroll down, in the “Pop-ups” section, select Allow all sites to show pop-ups.
7. Visit IACRA.FAA.gov
8. Repeat these steps, after you have completed your IACRA process to turn your Pop-up Blocker back on. To restore the pop-up blocker, select Do not allow any to show pop-ups.
Google Chrome
For the Mac

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6. Scroll down, to the “Pop-ups” section, select Allow.
7. Visit IACRA.FAA.gov
8. Repeat these steps, after you have completed your IACRA process to turn your Pop-up Blocker back on. To restore the pop-up blocker, select Do not allow any to show pop-ups.
Google Chrome
For Apple OS iPads

Pop-up Blocker blocks or limits pop-ups on sites that you visit. The IACRA CFI renewal process has several pop-up alerts that need to be seen to complete the process.

To make sure you do not miss any important portions of the form, turn off your pop-up blocker before you begin the process.

**To turn Pop-up Blocker Off**
1. Open Google Chrome browser.
2. In the top-right corner of Chrome, click the Menu icon, 3 vertical dots.
3. Scroll down to the bottom of the menu, select “Settings.”
4. Scroll down the menu, to the “Content Settings” section, click on the menu item.
5. Click “Block Pop-ups.”
6. Click the toggle to turn off the Block Pop-ups. When pop-ups are not blocked the toggle will be gray.
7. Visit [IACRA.FAA.gov](https://IACRA.FAA.gov)
8. Repeat these steps, **after you have completed your IACRA process** to turn your Pop-up Blocker back on. When restored to block pop-ups, the toggle will be green.

**Note:** iPhones are not recommended for use with the IACRA site.
Google Chrome
For Android Tablets

Pop-up Blocker blocks or limits pop-ups on sites that you visit. The IACRA CFI renewal process has several pop-ups that need to be seen to complete the process.

To make sure you do not miss any important portions of the form, turn off your pop-up blocker before you begin the process.

To turn Pop-up Blocker Off

1. Open Google Chrome browser.
2. In the top-right corner of Chrome, Click the Menu icon, 3 vertical dots.
3. Scroll down to the bottom the menu, select “Site Settings” under Advanced.
4. Scroll down the menu, to the “Pop-ups” section, click on the menu item.
5. Click the slide so they are Not Blocked.
6. Visit IACRA.FAA.gov
7. Repeat these steps, after you have completed your IACRA process to turn your Pop-up Blocker back on.

Note: Smart phones are not recommended for use with the IACRA site.